

# Priya Vinod Verma

(Project & Product Management)

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 Mumbai



## KEY COMPETENCIES

- Product Lifecycle
- Project Management
- Application Lifecycle
- Domain Knowledge
- Agile Methodology
- Waterfall Methodology
- Change Management
- Client Relationship
- Stakeholder Engagement
- Team Leadership
- Documentation
- Data Analysis & Reporting



## SOFT SKILLS

- Interpersonal Skills
- Communication
- Coordination
- Problem-solving
- Innovation
- Attention to Detail
- Quick Learner



## TECHNICAL SKILLS

- Glific Platform
- Superset
- Application Deployment & Testing
- Managing UAT/Production Server
- MS Excel, IIS
- SQL/Database



## EDUCATION

- BE (Electronics & Telecommunication Engineering), Pillai College of Engineering, Mumbai University - 2019



## PERSONAL DOSSIER

- Date of Birth: 24th Jul 1995
- Marital Status: Single
- Languages: English | Hindi | Marathi



## PROFILE SUMMARY

**Results-oriented product and project delivery manager with over 6 years of experience delivering innovative solutions that enhance customer experience and drive business value. Adept at application deployment, testing, and ongoing management in both UAT and Production environments. Skilled in requirements gathering, product development lifecycle management, testing, and technical documentation. Passionate about leveraging data-driven insights to optimize product performance & achieve client goals.**



## PROJECT ACHIEVEMENTS & AWARDS

- Recognized as **Employee of the Quarter** (Jan-Mar 2022) for demonstrating exceptional product delivery skills, including strong client collaboration.
- **Improved Customer Experience:** Delivered a combined cheque deposit and passbook printing kiosk solution that significantly reduced wait times by 80%.
- **Data-Driven Optimization:** Leveraged insights from reports and dashboards to enhance customer satisfaction.



## WORK EXPERIENCE

### SNEHA

**Nov 2024 to till date: Manager – Product and Project**

- Designing and deploying a WhatsApp chatbot integrated with CommCare, enhancing data flow and user engagement through survey-driven customization.
- Leading enhancements of the MERA App (Google Play Store) by incorporating feedback from hospitals and program teams to improve user experience and functionality.
- Developing interactive dashboards using Apache Superset to enable real-time monitoring and support data-driven decision-making.
- Bridging program and tech teams to convert field insights into user-centric, accessible, and scalable digital health solutions.
- Established a continuous feedback loop to refine digital products and drive sustained stakeholder engagement.

## WORK EXPERIENCE (Contd...)

### R-pac Ind. Pvt. Ltd

#### Aug 2024 to Oct 2024: Client Specialist

- Drafted requirement documentation and conducted feasibility checks on client submissions, ensuring clarity and alignment with business goals.
- Ensured timely completion of all projects and Business Requirements (BRs).
- Supported the team from requirement walkthroughs to production deployment for seamless execution.
- Managed Pre-UAT approvals and assisted during the UAT phase to ensure project success.

### Aurionpro Solutions Ltd

#### Sep 2019 to Jul 2024: Sr Associate, Project Delivery

- **Requirements Gathering & Solution Design:** Synchronising with clients to understand their needs, define objectives, and deliver solutions that maximize value and output for a technology in the banking domain.
- **End-to-End Product Delivery Management:** Steering the entire gamut of the product delivery lifecycle, including:
  - Development Support: Assisting the development team by providing solutions and clarifying requirements.
  - Functional Testing: Conducting rigorous functional testing to ensure product functionality met user requirements.
  - Deployment & UAT: Managing the setup and testing of the product in UAT/Production environments.
  - Change Management: Tracking product issues and delivered change requests within defined timelines.
  - Documentation: Maintaining technical documentation for product reference.
- Managed communication and ensured alignment with the SBI Team regarding changes and the necessity for the CDK (Cheque Deposit Kiosk) Machine.
- Facilitating discussions with the BOB Team to address changes and confirm the necessity for the PBK (Passbook Printing Kiosk) Machine.

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