# **PROFILE**

A qualified and learned graduate I am and bring forth with me my 2 years of teaching experience and 6+ years of experience in Content Moderation as a Process Developer from NYSE Listed MNC i.e., GENPACT.

My motto is to render a quality work wherever I keep myself. I always encourage my fellow associates to tackle every complex scenario with ease. My strengths are building a good environment with every individual I meet and conversate with. I am confident of significantly contributing towards pushing the bottom-line of your institution and to witness it flourish in the coming days. Yours sincerely,

Sabin Rai

# **GENERAL INFORMATION**

Name: SABIN RAI.

Date of Birth: March 20, 1993.

Nationality: Indian.

Languages Known: English, Hindi,

Nepali, Bengali.

Permanent Address: Paten Godak Khasmahal, Godak, P. O: Today Bazaar, 734503, Darjeeling, W.B.

Current Address: Mohd. Akhtar Plaza, Sai Nagar, Hafeezpet, Hyderabad, Telangana, 500049.

E-mail: uuznas@gmail.com.

Mobile: +91-8578928840

## **KEY ACHIEVEMENTS**

Best knowledge on User generated contents, abuse, trust and safety, content review/content moderation and annotation.
Worked as a Subject Matter Expert and Quality Analyst for Nepali language,

Content Moderation.

• Customer Support, Non-Voice, Content Moderation, ITES/BPO/KPO, Operations,

Customer Handling.

- O Possess a firm knowledge in Vermicomposting, Amin Surveying, Apiculture, Sericulture, Poultry Rearing and Mushroom Culture.
- O Teaching/Education.
- O Hold a 1st Class Civil Defense Certificate.
- Computer Literate [MS-EXCEL, WORD, POWER POINT, etc. ].

#### **CHALLENGES**:

O Physically, psychologically, biologically and mentally equipped with positivenes to face every difficulty.

#### **EMPLOYMENT**

- O 2016-2018: Home Tutor for CBSE students till standard 10<sup>th</sup>.
- 2018- Present Process Developer at GENPACT.

#### **HOBBIES**

- Love to read informative books, pamphlets and scholarly materials.
- Interested in writing poems, short-stories and articles.
- Enthusiast in natural artifacts and wild habitats.

#### **AIM**

• To work in a good firm and devote a lifetime as a bonafide member.

### **EDUCATION**

- Madhyamik Pariksha [61%] Gairibas Higher Secondary School, W.B, 734503. Year: 2009.
- O Higher Secondary [84.5%] Scottish Universities Mission Institution, Kalimpong, W.B, 734301. Year: 2011.
- O BSc. (Ag.) Hons' [69.5%] Bidhan Chandra Krishi Viswavidyalaya, Mohanpur, Nadia, West Bengal, 741252. Year: 2015.

#### AWARDS, MERITS AND SCHOLARSHIPS

• Inter-stream Debate Competition Winner.[2011, S.U.M.I, Kalimpong].

- O Secured DGHC-Quota for BSc(Ag.)Hons' admission in Bidhan Chandra Krishi Viswavidyalaya in 2011 duly from The Department of Education under Darjeeling Gorkha Hill Council.
- Received an invitation from St. Antonio, Texas, USA to attend in an International Conference on Mycology and Mushrooms held on 12-14 September, 2016.

#### PERSONAL SKILLS

- O Content Moderation/Reviewing
- User Generated Contents
- O Abuse Analyst
- O Trust and Safety
- O Annotation