



TEJASVI TANDALE

PROJECT MANAGER

CONTACT

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[LinkedIn Profile](#)

CERTIFICATIONS

- Project Management Essentials — Coursera, Issued by IBM
- Scrum Advanced — LinkedIn Learning
- Decision-Making Strategies — LinkedIn Learning
- Executive Leadership — LinkedIn Learning
- Project Management Foundations: Requirements — LinkedIn Learning
- Project Management Foundations: Teams — LinkedIn Learning
- Advanced JAVA Technology — NIIT Institute, 2014



PROFILE

Experienced Project Manager with over 8 years of proven success in leading cross-functional teams and delivering high-impact projects within budget and timeline constraints. Seeking to transition into a Scrum Master role, leveraging a solid foundation in project management methodologies, agile principles, and team leadership skills. Proficient in facilitating Scrum ceremonies, fostering collaboration, and removing impediments to drive continuous improvement. Demonstrated ability to adapt quickly to changing environments, cultivate strong stakeholder relationships, and ensure successful project outcomes. Strong communicator and mentor, adept at guiding teams through challenges and inspiring them to achieve excellence. Committed to driving organizational growth through effective agile practices and relentless pursuit of process improvement.

WORK EXPERIENCE



GTR (Govia Thameslink Railway)

APR 2024 - PRESENT

Agile Project Manager / Scrum Master

- Analyze revenue data across GTR's train services, including Southern Railway, Thameslink, Great Northern and Gatwick Express, to identify trends and opportunities for revenue growth
- Lead cross-functional teams to deliver railway projects using Agile methodologies
- Monitor and analyze the performance of various fare types and promotional offers to assess their impact on overall revenue
- Collaborate with Marketing, Retail, and Digital teams to develop and evaluate tactical revenue-generating activities
- Facilitate Agile ceremonies such as sprint planning, daily scrums, and retrospectives
- Manage stakeholder expectations and communicate project progress
- Produce regular revenue reports and present insights to senior management to support strategic decision-making
- Work closely with the Commercial and Finance teams to develop and implement cohesive revenue strategies across the GTR network
- Adapt traditional project management practices to an Agile framework, allowing for flexibility in railway projects
- Participate in industry forums and working groups to stay updated on best practices in railway revenue management



Photon Interactive Pvt Ltd

SEP 2021 - DEC 2023

Agile Project Manager / Scrum Master

- Worked with prestigious clients "L'Oreal" as a Brand Manager for Maybelline, Garnier, and L'Oreal Paris brands under WSF maintenance
- Owned and managed scrum board, JIRA dashboard, Release Calendars, Weekly reports, Package of Hours planning (monthly and additional POH)
- Lead the development and implementation of digital and technology risk management frameworks and methodologies, aligning with industry best practices and regulatory requirements.
- Preparing quarterly release calendar, PR sheet, and release documents. This will be shared with the Valtech and L'Oreal teams so that they can plan their tickets based on these release planning
- Closely managed all the deliverables of tickets on the dev environment, UAT, UAT Zones, PROD & and PROD Zones.
- Conduct risk assessments and gap analyses to identify vulnerabilities and areas for improvement in existing controls and processes.
- Collaborate with stakeholders across departments to design and implement controls to mitigate identified risks effectively.
- Establish key risk indicators (KRIs) and metrics to monitor the effectiveness of risk management controls and provide regular reports to senior management.
- Provide guidance and support to technology teams in implementing security controls and measures to safeguard digital assets and data.
- Lead planning, and holding regular status meetings with your account teams to keep communication open. To update relevant workflow documentation
- All the tickets type was managed in JIRA bifurcating the ticket type and the documentation, POH, KPI Status, and Release planning were managed through the confluence link
- People management :
- Communicating project changes quickly and clearly, making sure all project participants always understand him/her
- Apply strong written and verbal communication



Vernost Marketing Technology Pvt Ltd

NOV 2020 - SEP 2021

Associate Project Manager

- Worked on creating long- and short-term plans, including setting targets for milestones and adhering to deadlines. Delegated tasks on the project to employees best positioned to complete them.
- Made effective decisions when presented with multiple options for how to progress with the project.
- Served as a point of contact for teams when multiple units were assigned to the same project to ensure team actions remained in synergy.
- Communicating with executives or the board to keep the project aligned with their goals.
- Performing quality control on the project throughout development to maintain the standards expected.
- Worked closely with the Project Director, Delivery Head, and Technical Architects, to define and allocate resources, having a viewpoint of the skill sets required for the project and what is required from the team
- Initiated to use of JIRA to track the implementation and bugs instead of manual Excel and emails
- Worked continuously on sending push and email notifications during campaigns.
- Facilitate training and awareness programs to educate employees on digital and technology risks and promote a culture of risk awareness and compliance.
- Conducted risk assessments and audits of technology systems and processes to identify potential risks and vulnerabilities.
- Worked closely with IT and business units to develop and implement risk mitigation strategies and controls.
- Reviewed and assessed third-party vendor risk management programs to ensure compliance with regulatory requirements and industry standards.
- Prepared and presented risk assessment reports and findings to senior management and stakeholders.
- Contributed to the development and enhancement of risk management policies, procedures, and guidelines.



Datagain Technology Pvt Ltd

MAY 2020 - OCT 2020

Associate Project Manager

- Worked on understanding Agile methodology and performing in Agile sprint project plan.
- Planned, organized, and conducted walk-throughs with business units and the technical team for a common understanding of requirements and sign-off.
- Communicating process changes, enhancements, and modifications to the team.
- I am performing a User acceptance test immediately after every build.
- We are collaborating in the planning of new product decisions and enhancements to existing applications.
- To take ownership of the implementation process with clients/customers.
- Initiate daily stand-ups with the technical team and client team.
- Serving as a point of contact for teams when multiple units are assigned to the same project to ensure team actions remain in synergy
- Communicating with executives or the board to keep the project aligned with their goals
- Performing quality control on the project throughout development to maintain the standards expected
- Adjusting schedules and targets on the project as needs or financing for the project change
- Ensuring the right people are involved at each key stage of the project
- Work with all other Project Managers within the team to ensure you are aware of all live projects going through and work with the team to plan and prioritize accordingly



Learningmate Solutions Pvt Ltd

FEB 2019 - MAR 2020

Business Analyst

- For Learningmate, I worked as a functional and presales business analyst.
- This organization builds websites for the educational system across the EMEA and AMER zone
- As a functional BA, my responsibilities included Requirement gathering, data analysis, Process model, System analysis, Use case development, stakeholder management, Risk assessment, Cost-benefit analysis, Documentation, Quality assurance continuous improvement in the product.
- As a presales BA, my responsibilities included understanding the RFPs received from the sales team, preparing proposal documents, coordinating with the architects for a solution approach, and coordinating with the delivery manager for cost estimation and calculations. Additionally, used to discuss management models with the respective project managers.
- Based on the above details, will prepare the final Proposal documents and share them in the respective zone sales teams. Once the proposal documents are approved, we prepare the SOW document for the organization and hand it over to the development team.



Mindcraft Softwares Pvt Ltd

JAN 2015 - AUG 2018

Technical Consultant

- During Mindcraft tenure, I worked with banking clients like RBL and SBI for the APAC region
- I was placed at a client location for RBL (Ratnakar Bank) for 2 years
- While working closely with the clients daily, my responsibilities as a technical consultant/software developer include as :
- Requirement understanding and sharing the ETA / Plan of Implementation
- Worked on creating and integrating APIs using IIB tool (it's an IBM tool for creating Soap/HTTP APIs)
- Worked on Oracle SQL 10g, and had good experience with database queries, procedures, functions, indexes
- I was involved in the core team where I later handled new joiners and trained them with the technical experience. I was included in the deployment issues, and production issues and was able to fulfill the expectations of seniors and clients. Along with development, below are the activities that were performed daily:
- IBM Integration Bus developer, specialized in designing, developing, and implementing integration solutions using IBM Integration Bus (formerly known as WebSphere Message Broker).
- Solution Design Development, Message Routing, Data Transformation, Error Handling, Testing and Debugging, Performance Optimisation, Documentation, Collaboration, Continuous Learning, Deployment and Maintenance.

KEY COMPETENCIES

- Agile and Waterfall Methodologies
- Facilitation Skills
- Organizational Leadership
- Continuous Improvement
- Quality Assurance
- Troubleshooting
- Coaching and Mentoring
- Conflict Resolution
- Stakeholder Management
- Strategic Planning & Analysis
- Application Development
- Software Development
- Microsoft Azure DevOps
- Problem-Solving Abilities
- Metrics and Reporting
- Adaptability and Flexibility
- Change Management
- Business Communication
- Customer Service
- Budgeting and Financial Management

EDUCATION

- L.N.Welingkar Institute of Management Development and Research **NOV 2017 - MAR 2019**
 - PGDM in Business Administration and Management
- Annasaheb Vartak College of Arts, Kedarnath Malhotra College of Commerce, E. S. Andrades College of Science **JUN 2011 - MAR 2014**
 - Bachelor in Computer Science