# Raghavendra P

Project Manager

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# **Summary**

Hardworking IT project manager with 4 years and total 18 years of IT experience, coordinating agile teams to design and deliver innovative web and mobile websites, various domains like Sports media, Travel & Holidays, Product, Service, e-commerce, Pharmaceutical gained excellent knowledge on their operations also playing versatile roles as Lead, Mentor, managing and maintaining project activities.

Currently playing Project Manager Role for Web front-end team gives strong hold on web project developments. Along with leading UI team also owning Project Management activities like planning, estimation, resourcing, team building and mentoring, accountable for every action in the team. Focusing and working towards the project and team growth.

## **Skills**

Agile Project Management, Scrum, JIRA, Communication, Responsive Web Development, MS-Office, UI/UX, ecommerce Websites

# **Experience**

### **Manager Project Management**

Epsilon

December 2021 - July 2023

Bengaluru

- Created comprehensive project plans, including timelines, milestones, and resource allocation.
- Coordinated project activities and ensure effective communication among team members.
- Facilitated communication and alignment among team members to ensure clarity of project objectives and tasks.
- Coordinated efforts across different functional teams and resolve conflicts or dependencies that may arise.
- Acted as the main point of contact for project stakeholders, providing regular updates in addition, managing expectations.
- Identified technical risks and challenges, and work with the team to develop effective solutions.
- Analysed project data and performance metrics to identify areas for improvement.
- Enhanced processes and implement best practices to optimize project delivery.
- Solicited feedback from team members and stakeholders to drive continuous improvement.
- Monitoring project progress throughout project life cycle, communicate project status effectively to senior management through reports, presentations and individual meetings.
- Proactively engaged other members & collaborate of the organization with specific subject knowledge to
  resolve issues or provide assistance Utilize analytical skills to make critical decisions and
  recommendations to solve project-related problems Ensures that own projects are formally closed,
  reviewing project performance to identify and recommend potential areas of improvement for future
  projects.

#### **Senior Lead Frontend**

January 2017 - December 2021

BORN Group

Bengaluru

- Worked in various roles as Team Lead, Team Member, Project Lead and Consultant.
- Some important projects like www.makino.com, www.mayerspa.com, www.tatacliq.com, www.zag.com, www.lennoxpros.com, www.mapemall.com.

- Got great opportunity to work in programming languages, frameworks, technologies ecommerce CMS tools like, Hybris, Magento, Drupal, Salesforce and WordPress.
- Got onsite opportunities to visit client places for during business and website research and discovery phases.
- Got opportunities, roles and responsibilities to learn and practice project manager experience.

#### **Technical Lead**

February 2014 - October 2015

MetricStream

Bengaluru

- Designed wire-frames, sketches, Photoshop mock-ups and compositions for new web projects.
- Website using HTML 5, CSS 3, JavaScript, Bootstrap and back-end language Java with Wicket MVC framework.
- Implemented pixel-perfect designs that exceeded user expectations.
- Presented project demo to internal clients.
- Provided continued maintenance and development of internal portals.

### **Lead Frontend Developer**

February 2012 - February 2014

Yatra Online Pvt, Ltd

Bengaluru

- Evaluated and conducted technical and functional research and analysis.
- Developed website using HTML 5, CSS 3, JavaScript, 960grid and back-end language PHP, MySQL with Apache Tomcat server.
- Applied performance-tuning techniques.
- Defined new approaches to complex design problems.
- Created wireframes, screen-flow diagrams and UI spec documentation.
- Worked directly with design and development teams, Director of Engineering, Design Head, and Head of Operations to achieve results.
- Escalated unresolved issues to appropriate level.
- Applied performance-tuning techniques.
- Used site analytics and metrics to define and monitor success.

#### **Web Module Lead**

November 2010 - January 2012

**Mphasis** 

Bengaluru

- Evaluated and conducted technical and functional research and analysis.
- Developed website using HTML 5, CSS 3, JavaScript, 960grid and back-end language PHP, MySQL with Apache Tomcat server.
- Applied performance-tuning techniques.
- Defined new approaches to complex design problems.
- Created wireframes, screen-flow diagrams and UI spec documentation.
- Worked directly with design and development teams, Director of Engineering, Design Head, and Head of Operations to achieve results.
- Escalated unresolved issues to appropriate level.
- Applied performance-tuning techniques.
- Used site analytics and metrics to define and monitor success.

### **UI Engineer**

December 2006 - November 2010

ESPN Cricinfo

Bengaluru

- Content updates like advertisements, banner images, microsites, competition and client sponsored sites, updates through CMS or hard-coded.
- Played lead role while revamping Cricinfo website and developed maximum percentage of the website in developing HTML pages.
- Defined new approaches to complex design problems, PSD to HTML conversion.
- Provided continued maintenance and development of bug fixes and patch sets for existing web products.
- Implemented pixel-perfect designs that exceeded user expectations.
- Provided after-hours support for applications and project efforts when needed.

#### Web Designer & Developer

Granada Information Solutions Pvt Ltd

Bengaluru

June 2005 - December 2006

- Designed and developed websites using HTML, CSS, JavaScript and other third party web widgets and components.
- Downloading and customizing ready available widgets, tools, components for required purpose both functional and visual.
- Maintained friendly and professional customer interactions.
- Interacting with clients for taking updates, changes, and design and development discussions through phone calls, emails and online chat.
- Transferring clients words into meaning full design, understanding requirement, information gathering.
- Interacted with various kinds of clients from Individual person, business people, Corporate and Professional giants, Sales and Marketing teams.
- Excellent experience of working on multiple projects at same time.

#### **Centre Academic Head & Faculty**

May 2001 - May 2002

APTECH Computer Education

Kadur

- Conducting computer lab and classroom teaching sessions.
- Guiding and mentoring students in curriculum projects and activities.
- Conducting tests and exams in each semester and annual course completion.

# **Education**

**Bachelor of Commerce (B. Comm.)** 

Kuvempu University

June 2000 - October 2003

Kadur

**Diploma in Computer Science** 

LCC

January 1998 - November 2000 Chikkamagaluru

# **Awards & Recognitions**

#### **CTO Excellence Award**

Received award from MetricStream for outstanding technical leadership and innovation in the area of AppStudio Data Grid web application.