

DIVYA THILAGAVATHY.M

SR.QUALITY ASSURANCE ANALYST

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📍 Chennai, INDIA

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Details

Nationality

Indian

Profile

Senior Analyst To work in a challenging environment where I can utilize all my technical and Inter Personal Skills for the growth of the company and in turn for self-development. Have 4+ years of successful experience in Program management and 1 years experience in Website Designs. I was recognized consistently for performance excellence and contributions to success

Employment History

Senior Quality Assurance, A2ZTechnology, Chennai

April 2019 — November 2022

- Analyzing the gathered requirements and generates metrics for multiple programs and support
- Ensuring project parameters meet clients agreed-upon needs and expectations.
- Ability to analyze requirements of a project and manage its scope successfully
- Preparing project status reports for management review.
- Experience in creating Dashboards and comprehensive tools in Excel using Visual Basic for Applications
- Owning Programs - end-to-end process (Waterfall and Rapid application development (RAD) methodology)
- Co-ordinate with Global Operations & Platform teams for requirements gathering , follows up on program meeting agenda, status update, action closure.
- Manages the program data on behalf of the Directors and enable them to drive project seamlessly.
- Create JIRA /Asana Tickets for issue tracking in programs and escalating to the responsible management and follow closure
- Following up with the client on upcoming changes to the project and guiding the designers
- Multi-tasked across multiple functions and roles to meet deadlines and organizational expectations.
- Creates JIRA and SharePoint site for the program with structured content.
- Conducted research, gathered information from multiple sources and presented results to update process with clients work
- Identified issues, analyzed information and provided solutions to problems
- Trained several new hires as Temporary Trainer and created many Standard operating procedure to provide 100% quality

- Gathering and analysing project data to identify its weaknesses and resolve any time-related or budgetary snags.
- Worked closely with Designers /Programmers to maintain optimum levels of communication to effectively and efficiently complete projects

Business Development , Jizo soft Private Limited, Chennai

February 2018 — February 2019

- Managing visa processing at the back end
- Analyzing the details and mapping them to visa processing
- The team responsible for handling
- Creating a visa field based on the countries
- Checking the back end visa form process on a technical level
- Approval of the back end form after proper analysis

Education

Bachelor of Engineering in Electronics and Communication Engineering , Madha Engineering College, Chennai

August 2013 — April 2017

Final year Project: Using Digital image processing in Medical Electronics to analyze the blood countable of untreatable diseases

CG PA: 6.49

Skills

Time Management



Leadership



Teamwork



JIRA



Figma



Team management



Multitasking abilities



Problem Solving



Manual Testing



Asana



Trello



Adobe xd



Creative thinker and Hard worker



Languages

English



Tamil

